

BillBetter.AI is a billing platform: businesses record bills they receive, send invoices, route team approvals, and pay or get paid online. This page summarizes what the platform can and cannot access.

Payments — no funds custody

- All payments run through Stripe. Card and bank numbers are entered on Stripe's pages and never touch BillBetter.AI servers.
- Money moves directly from payer to payee via Stripe accounts. BillBetter.AI never holds, pools, or has custody of funds.

Hosting & data

- Hosted on Render (US) with a managed PostgreSQL database; all traffic is TLS-encrypted.
- Uploaded bill documents are visible only to the account and the teammates or counterparties the user explicitly shares with.
- Data is exportable (CSV / PDF) at any time; account deletion available via support.

Authentication & access control

- Passwords stored with bcrypt hashing; optional two-step sign-in (emailed code); Sign in with Microsoft supported.
- Role-based team permissions: view only, make changes, co-owner. Folder-specific teammates see only their folder.

Email intake (optional, user-initiated)

- Microsoft 365 mailboxes connect via Microsoft OAuth — no password is shared with BillBetter.AI.
- IMAP mailboxes connect with an app-specific password. Access is read-only: mail is scanned for bills, never sent, deleted, or modified.
- Unlinking a mailbox immediately removes access and deletes the stored connection.

AI document reading

- Uploaded bill documents are sent to Anthropic's Claude API solely to extract bill fields (vendor, amount, dates, line items).
- Under Anthropic's commercial API terms, this data is not used to train AI models.

Subprocessors

- Stripe (payments) · Render (US hosting) · Anthropic (document reading) · transactional email delivery provider.